

Docket No.: N0484.70571US00  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Reza Ghasemi et al.  
Serial No.: 10/733,995  
Confirmation No.: 2044  
Filed: December 11, 2003  
For: QUALITY EVALUATION TOOL FOR DYNAMIC VOICE  
PORTALS  
Examiner: D. Godbold  
Art Unit: 2626

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Dated: 5-17-10

Electronic Signature for Janet D'Annunzio-Ellis: /Janet D'Annunzio-Ellis/

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated February 17, 2010, reconsideration is requested.

**A listing of the Claims** begins on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.